

W-03718A-09-0359

**ORIGINAL**

**ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM**



0000109735

47  
CO

**Investigator:** Al Amezcua

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**

**No. 2010 - 86008**

**Date:** 3/29/2010

**Complaint Description:**

08A Rate Case Items - Opposed

N/A Not Applicable

**First:**

**Last:**

**Complaint By:**

**Richard W**

**Johnsen**

**Account Name:**

Richard W Johnsen

**Home:** (000) 000-0000

**Street:**

**Work:**

**City:**

Sahuarita

**CBR:**

**State:**

AZ

**Zip:** 85629

**is:**

**Utility Company:**

**Sahuarita Water Company, LLC**

**Division:**

Water

**Contact Name:**

Mark Seamans

**Contact Phone:**

**Nature of Complaint:**

3/29/10 REFERRED BY COMMISSIONER NEWMANS OFFICE.

Arizona Corporation Commission

**DOCKETED**

APR - 2 2010

From: Kenneth Caldemone [mailto:kcaldemone@azcc.com]

Sent: Sunday, March 28, 2010 1:19 PM

To: Newman-Web

Subject: Sahuarita Water Company proposed rate hikes

DOCKETED BY

*MW*

Mr. Newman,

How would I go about finding information about the proposed 63% water hike. I was unable to attend the meeting/hearing which occurred a few weeks ago in Sahuarita. I would like to know more about who proposed the hike, when a decision might be made on it and what recourses do consumers have to make known their ideas on it?

Thank you for your comments on this.

Richard W. Johnsen

Sahuarita, AZ 85629

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

DOCKETED BY  
AZ CORP COMMISSION

2010 APR - 2 P 12:10

**RECEIVED**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

3/29/10 I left a message for Mr. Johnsen to give me a call.

3/29/10 I spoke with Mr. Johnsen and advised him I was calling on behalf of Commissioner Newman's office. I was assigned to respond to his inquiry regarding the Sahuarita Water Co.

I answered all of his questions regarding the Sahuarita Water Co.

He asked who made the initial request? I told him the company filed a proposed rate case with the Commission. What date is the hearing scheduled for?

I read the PO to him with the information.

What is the procedure if another customer would like to state their opinion?

I advised him customers can call us here in the Phoenix office and also the Tucson office. They can call or write an email to the Utilities Division expressing their concerns and or opinions.

He thanked me very much for returning his call and providing him with the information.

\*End of Comments\*

**Date Completed: 3/29/2010**

**Opinion No. 2010 - 86008**

---